

Casa Ladera Booking Form

Please fill in the blank spaces on the booking form below.

Villa Details							
Villa	Casa Ladera						
Location	3.5 miles from Frigiliana, 8 miles from Nerja, Andalucia Spain						
Nearest Airport	Malaga						
Accommodation	One double bedroom, one twin bedroom, both with en suite bathrooms. Lounge with sofa converting to a double bed. TV, CD player, French doors to pool area. Fully fitted kitchen with washing machine, dishwasher, fridge / freezer and microwave. Private pool, terrace, barbecue and fenced garden. Air conditioning to bedrooms and lounge.						
Party Leader Details							
Title (Mrs, Mr etc)		Surname					
First name							
Address							
Postcode							
Telephone N ^o including code			e-mail & Mobile no				
Party Details							
Initial(s) and Surname of people in party (maximum 6)							
1.		2.			3.		
4.		5.			6.		
Beds required Y/N	Double		Singles		Sofa		Cot
Booking Period							
Arrival date				Departure date			
Number of weeks	Villa available from 3:00 pm on arrival day. Please help by vacating the villa no later than 10:00 am on day of departure to allow for cleaning.						
Payment Details							
Total villa price for stay							
Deposit (25%)							
Amount enclosed							
Please note that at the time of balance payment, a £50 breakage and key loss deposit is required. This will be refunded on your return home.							
I am over 18 years and on behalf of myself and all those named on this booking form I agree to the terms and conditions and that this booking is made subject to those terms and conditions.							
I agree to pay the balance no later than eight weeks before departure.							
Signed				Date			
Payment can be made by cheques or bank transfers. Cheques should be made payable to V. R Lunn and sent to the address below.							
Mrs V.R Lunn, 2 The Waltons, Little Ayton Lane, Great Ayton, North Yorkshire TS9 6HX Tel : 01642 722017 e-mail : casaladera1@yahoo.co.uk							

Casa Ladera Booking Terms and Conditions

1. Booking

In order to make a booking please complete and return a booking form, accepting on behalf of all your party the terms of these booking conditions and include a deposit of 25%. A contract will exist between us when we have received your completed booking form together with your deposit and we have issued a confirmation invoice.

2. Payment of Balance

The balance of the price of your accommodation will be due no later than 8 weeks before your departure date. If we do not receive the balance before this time, we reserve the right to cancel your booking and retain your deposit in order that we have sufficient time to re-advertise and try to find other occupants for that time period. A reminder for the balance will not be sent.

4. Holiday Insurance

Holiday insurance is not included in the villa price and we strongly advise that you take out travel insurance to cover cancellation, illness, loss etc with one of the many companies now offering this service.

5. Transfer Of Bookings By You

Should you be prevented from travelling, you may make suitable arrangements with another interested party and transfer your booking to someone else. This transfer will only be accepted if submitted to us in writing along with a completed replacement booking form.

6. Changes To Bookings By You

If, after a confirmation invoice has been issued, you wish to change departure date, add another person(s) or in any way alter your booking, we will do our utmost to make the changes subject to availability and provided that notification is received in writing from the person who signed the booking form.

7. Cancellation Of Booking By You

You may cancel your holiday at any time providing that the cancellation is made by the person signing the booking form and is communicated to us in writing. If we receive cancellation notification in writing anytime more than 8 weeks before the time of departure then the cancellation charges made by us shall be equal to the deposit paid. If we receive cancellation notification at a time less than 8 weeks before the time of departure then the cancellation charges made by us shall be equal to the total villa price as stated on the booking form. In both cases a cancellation invoice will be issued to enable you to pursue a claim via your holiday insurance. If following cancellation the villa is subsequently occupied by a full paying party during the period booked by you, we will give you a full refund of the payments you have made to us.

8. Prices Include

Accommodation as confirmed on your confirmation invoice. Cleaning of the villa before your arrival and on departure. A weekly villa clean and laundering of household linen. Water, electricity and use of the air conditioning.

9. Prices Do Not Include

Flights, holiday insurance, transportation to and from your accommodation.

10. Villa Servicing And Maintenance

The swimming pool and garden have to be maintained by local tradespersons on a regular basis in order to keep them to an acceptable standard. This cannot always be done on changeover days and therefore we would appreciate your co-operation in vacating the pool and specific garden area on their arrival to allow them to carry out their work.

11. Villa Care

During your stay, you are responsible for keeping the villa locked when not in attendance. At the end of your holiday, you are responsible for leaving the property with all furniture and fittings, clean and in good working order and condition. You undertake to inform us of any damages to the accommodation or its contents during your occupation and to pay for any damage or missing items and excessive or unusual services we have to employ for restoration.

12. Key Collection And Directions To Villa

Guests will be sent detailed information on where to collect villa keys and directions from the airport on receipt of the balance.

13. Complaints

If you have any problems during your holiday, please inform the contact person identified in the villa information pack who will endeavour to address any issues. If your complaint cannot be completely resolved locally, please complete a customer feedback form available in the villa and send it to the address on the form. Our aim is to provide comfortable accommodation during your holiday and we would appreciate feedback from our guests in order that we can amend our service accordingly.

14. No Smoking Policy

The majority of our clients are non-smokers and therefore we politely request that you do not smoke inside the villa.